



«FirstName» «LastName»  
«Add1»  
«Add2»  
«City» «ST» «ZIP»



Dear «FirstName»,

Benefit Resource (BRI) acquired 121 Benefits in September 2020. The final transition of your pre-tax accounts and debit card to the BRI platform will take place in January 2022. We're excited about the opportunity to serve you and enhance your account services!

Please review this notification carefully as it contains what to expect and key dates to know related to the transition.

## KEY INFORMATION TO KNOW

### TRANSITIONING TO THE BENIVERSAL® PREPAID MASTERCARD®

MDEA (medical/dental), PKEA (parking) and BVEA (mass transit) participants who made new 2022 elections during Open Enrollment will automatically receive a set of two Beniversal® Prepaid Mastercard® at your address on record between December 15-31, 2021. MDEA participants who only have carryover funds going into 2022 will receive a set of debit cards in late January. You will need to activate your new Beniversal Card before using it. To request additional cards, please call our Participant Services Team toll-free at 800-300-1672. Additional cards are \$10 for a set of two cards.

Your existing 121 Benefits card will deactivate after December 31, 2021, regardless of the card's expiration date. You will have access to your 2022 Plan Year MDEA election through the Beniversal Card beginning January 1, 2022. MDEA, PKEA, and BVEA funds from 2021 that are eligible to roll into 2022 are expected to be available on the Beniversal Card by January 15.

#### Here are some Beniversal card features:

- The Beniversal Card provides the latest in contactless payment technology and is compatible with top digital wallets: Apple Pay®, Google Pay®, and Samsung Pay®.
- The Beniversal Card can be used for parking expenses at approved parking facilities. If your card is not accepted for payment, please contact Participant Services at 800-300-1672 so we can classify that parking facility as an eligible expense for future payments. There must be funds in the PKEA in order for the card to work.

## CLAIM SUBMISSION DETAILS AND DEADLINES

- **Claims for the 2021 Plan Year** may be submitted to 121 Benefits through noon Central Time on December 30, 2021 and will be paid through the 121 Benefits platform. The final claim reimbursement processing through 121 Benefits will be done on January 7, 2022. **Important note:** During the transition to the BRI platform, there will be a black out period from December 31, 2021 to January 10, 2022 where no 2021 claims may be submitted or reimbursed. Once the 2021 information has been moved to BRI, claims for 2021 can be submitted to BRI through the BRIWEB participant site or the BRIMOBILE app beginning January 10, 2022. The final cut-off for 2021 Plan Year claims is February 28, 2022. All 2021 plan information including rollover balances will be accessible in the BRI platform by January 15, 2022.
- **Claims for the 2022 Plan Year** may be submitted to BRI through the BRIWEB participant site, the BRIMOBILE app, or by fax or mail beginning January 1, 2022.

Starting on December 1, 2021, you can learn more about these new services and review frequently asked questions by visiting the 121 Benefits to BRI Transition section on [BenefitResource.com/state-of-minnesota](https://BenefitResource.com/state-of-minnesota). Keep in mind that 2021 information will not be reflected in the BRI system until after it has been transferred in January.

## GET CONNECTED WITH BRIWEB AND THE BRIMOBILE APP

BRIWEB is the online participant portal. Beginning December 1, 2021, you may set up a new online account by clicking on the link found on the BRI State of Minnesota's landing page. On the BRIWEB login page, click the "Register an Account" link. You will need the following to complete registration:

- **Company Code:** Minnesota
- **Member ID/Registration ID:** Employee ID + last 4 digits of your SSN
- **Personal Info:** First name, last name, zip code

Upon logging in, you will have convenient and secure access to your account balances, transaction information, to file claims and more through BRIWEB and the BRIMOBILE app. The BRIMOBILE app can be downloaded from the Apple App Store or Google Play.

### Other steps you might want to take:

- **Set Up Direct Deposit** - Setting up direct deposit ensures that you receive reimbursements faster for transactions for which you do not use the debit card. Get started by logging into your account on BRIWEB. Direct deposit bank account information cannot be transferred from your 121 Benefits account.
- **Sign Up for BRIALERTS** - BRI offers opt-in email and text alert options regarding account activity and balance reminders. Sign up on BRIWEB or through the BRIMOBILE app.
- **Complete the PHI Authorization Form** - If you would like your spouse to be able to access your account(s), you must complete the PHI Authorization Form. It is available at [BenefitResource.com/state-of-minnesota](https://BenefitResource.com/state-of-minnesota).

## REMINDER OF KEY DATES

- **December 15 - 31, 2021:** Watch for your Beniversal Card by mail. If you only have a carryover balance from 2021, you will not receive your card until late January.
- **December 30, 2021:** Deadline to submit claims to 121 Benefits is at 12pm (Central Time).
- **December 31, 2021 - January 10, 2022:** During the transition to BRI, no 2021 claims may be submitted or reimbursed.
- **January 1, 2022:** 2022 Plan Year election(s) available on the BRI system. 2022 Plan Year Funds accessible on the Beniversal Card and you can begin submitting claims for the 2022 Plan Year to BRI.
- **January 6 - 10, 2022:** 2021 Plan Year information transferred to BRI.
- **January 7, 2022:** Final reimbursements received from 121 Benefits.
- **January 10, 2022:** 2021 Plan Year moved to BRI. Submit all claims to BRI. Migration Complete.
- **January 15, 2022:** 2021 balances rolled to 2022 Plan Year. Rollover complete.

## QUESTIONS?

We've tried to anticipate and answer most of your questions in the 121 Benefits to BRI Transition section at [BenefitResource.com/state-of-minnesota](https://BenefitResource.com/state-of-minnesota). This section includes:

- **FAQs** - Learn more about timelines, processes, resources, and more.
- **Digital Resources** - Access all migration materials (including this letter) digitally.

For additional assistance, contact Participant Services at: (800) 300-1672 Monday - Friday 7:30am - 5pm (Central Time). Participant Services will also be available from 8am to noon (Central Time) the first three Saturdays in December 2021.

Starting in 2022, the hours are extended to 7am - 7pm Monday - Friday. We are working to ensure a smooth transition from start to finish and look forward to supporting you and your benefit accounts.

Sincerely,  
Jason Hall  
Chief Executive Officer  
Benefit Resource