

# Transition to Benefit Resource

#### HASSLE-FREE SWITCH TO A TRUSTED BENEFITS PARTNER

Do you feel like you made the wrong decision when it came to your TPA? Is the relationship no longer working? If so, then you may want to consider your other options.

Benefit Resource (BRI) is here to provide you with a smooth mid-year transition and enhanced customer service.

#### **BRI PRO TIP**

Are the problems that you are experiencing ACTUALLY going to improve by the end of the plan year? Transition now to alleviate them!

#### WHY YOU SHOULD SWITCH NOW

#### **HOW CLIENTS BENEFIT**

- ✓ A single TPA moving forward
- ✓ A cost-effective solution
- ✓ White-glove service
- ✓ A single focus to the benefit in question
- ✓ Peace of mind that communication about this switch will not be missed by participants
- ✓ Improved Client Support right away versus months of continued noise/pain

#### HOW EMPLOYEES BENEFIT

- ✓ Less confusion with one TPA moving forward versus a year-end move with two TPAs
- ✓ Short quiet period removes plan overlap
- ✓ Single card solution for pre-tax health and commuter benefits
- ✓ An enhanced participant service experience, including additional handson support from our Claims Care Team when needed

#### MID-YEAR CONVERSION TIMELINE

No need for transition worries. Switching to Benefit Resource is as easy as 1, 2, 3!

## STEP 1: QUIET PERIOD

A 7-10 day Quiet
Period occurs that
halts all employee claim
submissions. This allows
your plan activity to settle
before BRI takes it over.



# STEP 2: SUBMIT DATA & REVIEW

You (or your prior TPA) will provide a Takeover File that outlines demographic data, election information, deposit totals and claims paid summaries.



### STEP 3: TAKEOVER & GET STARTED

Takeover information is processed and participants receive their login credentials for BRiWeb and the Beniversal® Prepaid Mastercard®.



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