



BENEFIT RESOURCE, LLC

# BRI COBRA Transition FAQs

## WHO IS BRI?

BRI or Benefit Resource is a TPA (third party administrator) and has contracted with your plan sponsor as of the effective date described in your takeover notice. The basic COBRA requirements that are managed by BRI include:

- ✓ Send various COBRA notices to Qualified Beneficiaries (QBs)
- ✓ Reinstate eligible individuals to one or more COBRA eligible plans
- ✓ Collect monthly premiums
- ✓ Terminate coverage due to voluntary request or non-payment

## WHY AM I GETTING THIS NOTICE?

You are listed as either being eligible for COBRA or as having already enrolled in COBRA coverage. Please reference your takeover notice for election and/or payment instructions.

## DOES THIS TRANSITION AFFECT MY EXISTING COBRA COVERAGE?

No. Your current COBRA coverage, if previously elected, has not been affected. You have until the end of the grace period to submit payment to BRI. To check on the status of your insurance you will need to call the customer service number on the back of your insurance card moving forward. Requests typically take up to 10 business days to process once our office receives them.

## WHAT IF I ALREADY SUBMITTED MY PAYMENT TO THE PRIOR CUSTODIAN?

BRI works closely with your plan sponsor to collect accurate and updated payment information throughout this transition. If payment has been submitted elsewhere, BRI should be notified and will account for those funds in our system and advance your due date forward. Once adjusted, you will receive an updated coupon book for ongoing payments. If the prior custodian does not deposit your payment, you will need to send BRI that month's premium before the end of the grace period.

## HOW CAN I VIEW MY ACCOUNT DETAILS?

Instructions to the Member Portal are included under "New Member Login Instructions" included in your takeover notice.

