

# Commuter Benefit Plan

### YOUR ANSWER TO TAX-FREE MASS TRANSIT AND PARKING BENEFITS

### REDUCE WHAT YOU AND YOUR EMPLOYEES PAY IN TAXES

Benefit Resource (BRI) focuses on maximizing participation, which translates to higher tax savings for you and your employees. Our engaging educational resources, combined with both inperson and web enrollment support, result in many employers seeing participation rates as high as 60-70% with BRI — which far exceeds industry averages.

### SAVE TIME ADMINISTERING YOUR PLAN EACH MONTH

BRI focuses on streamlined administration, powered by our proprietary card technology — Beniversal® Prepaid Mastercard® — and robust online administration tools. There are no passes or vouchers to order and distribute. Just initiate a payroll deduction and we handle the rest.

# A SINGLE SOLUTION FOR ALL OF YOUR LOCATIONS

If you employ people across the country, we have you covered. The Beniversal card can be used at all qualified mass transit and parking vendors that accept Debit Mastercard. You no longer need to manage multiple relationships for your commuter benefits program.

## EXPERIENCE AND TECHNOLOGY MAKE A DIFFERENCE

BRI pioneered the card technology used to properly identify and adjudicate eligible mass transit and parking expenses — we've been providing cards since 2001. Through years of experience, and millions of transactions processed, we have refined the technology and merchant approvals. This provides higher acceptance rates than other card programs. Our cards can also be connected to digital wallets such as Google Pay®, Apple Pay®, and Samsung Pay® to enable contactless payments.

#### THE BASICS

- A Commuter Benefit Plan is an employee benefit offered in accordance with Section 132(f) of the Internal Revenue Code.
- Plan funds must be used for qualified workplace commuting expenses. These may include: buses, trains, subways, ferries, van pools, and qualified parking expenses.
- Participants will make a monthly election for mass transit and parking separately.
  The maximum tax-free amount is limited by the IRS and is subject to change.
  The current limits are available at BenefitResource.com.
- Participants generally make elections for the full cost of their fare to ensure they can make their purchases with the Beniversal card. Any amounts exceeding the tax-free limits are taken on an aftertax basis.

## SERVICE-ORIENTED STAFF WITH LOCAL SUPPORT

While many companies may say they are committed to customer service, BRI is proud to demonstrate it every day. Our participants consistently rate BRI at 95% or higher for customer satisfaction, speedy reimbursement, and professional, courteous service. And 97% of our clients say they would recommend BRI to another employer.\*

Additionally, clients are continually pleased with our understanding of the local transit and parking environments, along with our in-person support for major metropolitan areas.

<sup>\*\*\*</sup>Based on the results of BRI's 2020 Client and Participant Surveys.



#### **GETTING STARTED**

BRI offers convenient web and electronic enrollment options, along with flexible funding arrangements. Employees will have the option of enrolling in a mass transit and parking account separately.

#### **ACCESSING ACCOUNT FUNDS**

After initial enrollment, participants will receive the Beniversal Prepaid Mastercard for use at qualified mass transit and/or parking vendors accepting Debit Mastercard.

> The Beniversal card can be used to pay merchants directly, load funds to an existing transit or parking account, enroll in an auto-reload program, and to make an online transit or parking purchase.

When not using the Beniversal card for a parking expense, participants can submit a claim through the Secure BRiWeb Participant Login, through the BRiMobile app, or by mailing a claim form.

#### **CUSTOMER SERVICE**

Customer service is our #1 priority. Clients and participants alike are provided with knowledgeable industry experts that have a passion for service.

Clients are assigned a dedicated specialist who serves as their point-of-contact for direct answers and expertise. Your specialist is backed by the rest of the BRI Team, so you can rest easy knowing you will be well taken care of.

Participants are given access to our Participant Services team who is available to assist via phone, email and live chat. Both English- and Spanishspeaking representatives are available.



(800) 473-9595 (M-F, 8am - 8pm (ET))



ParticipantServices@BenefitResource.com



Live chat is available through the participant login at BenefitResource.com

### CONVENIENT TOOLS FOR MANAGING ACCOUNTS

- BRIWEB: Our secure online portal provides employer and participant logins for managing accounts, viewing balances and reports, and accessing valuable resources. Contact us to schedule a personalized demo.
- BRIMOBILE: On-the-go account access makes it easy for employees to view balances, review transactions, and submit claims. The app is available on the Apple App Store and Google Play.
- BRIALERTS: Participants can opt-in to receive real-time alerts via email or text for balance and transaction activity.

TAX SAVINGS EXAMPLE	PER EMPLOYEE	PER 150 EMPLOYEES
Monthly commuter expense	\$125	\$18,750
Annualized commuting expense	\$1,500	\$225,000
ANNUAL EMPLOYEE TAX SAVINGS	\$450	\$67,500
ANNUAL EMPLOYER TAX SAVINGS	\$115	\$17,212

<sup>\*</sup>The figures above are for illustration purposes only. Actual savings and

### SAVE WITH THE BENIVERSAL SUITE

Ask us how you can take advantage of our other services, including Flexible Spending Accounts, Health Savings and Reimbursement Accounts, and COBRA and Direct Billing Administration Services.

#### **GET STARTED**

Contact your Regional Manager to request a Service Consultation Meeting and quote for services.

