



Beniversal FSA

WHY CHOOSE BRI FOR YOUR FLEXIBLE SPENDING ACCOUNT (FSA)?

TAX-FREE BENEFITS SAVE EVERYONE MONEY

For employees and their employers, taking advantage of tax-free benefits can mean savings of thousands, even tens of thousands, each year. With Benefit Resource (BRI), high employee participation rates and efficient administration translates into corporate savings that match — or exceed — the cost of plan administration.

PLAN DESIGN MATTERS

BRI understands that how you introduce and position a benefit is just as important as the benefit offering itself. We will work with you to understand how the Beniversal FSA fits into your overall benefits strategy and maximize the overall impact. The Rolling Medical FSA and Limited Medical FSA are great options to ensure compatibility with other benefit options.

EXPERIENCE AND TECHNOLOGY MAKES A DIFFERENCE

BRI pioneered the card technology used to properly identify and adjudicate eligible health care expenses, and has been providing cards since 1999. Through our years of experience and millions of transactions processed, we have refined the technology to provide up to 99%* auto-approval rates.

OUTSTANDING RESOURCES

We continually hear that education remains the biggest challenge to introducing and increasing participation in a Flexible Spending Account program. Our engaging educational resources encourage employees to understand and evaluate account options that meet their needs. Choose from videos, email templates, presentations, printed materials, calculation tools, and more. For an added enrollment boost, ask about availability for in-person and web-based enrollment support.

THE BASICS

- A Flexible Spending Account (FSA) was created under Section 125 of the Internal Revenue Code to allow employees to contribute tax-free dollars to accounts to pay for health care and dependent care expenses.
- Employees save an estimated 30–40% on out-of-pocket costs while employers save 7.65% — FICA — on employee contributions.
- Employers can set certain plan parameters within IRS regulations regarding eligibility and use of funds.
- Medical FSA and Dependent Care FSA elections are made separately. The entire Medical FSA election is available on the first day of the plan year. Dependent Care FSA elections are available based on payroll deductions made to the account.

SERVICE-ORIENTED STAFF

Our participants are consistently rating BRI at 95% and higher for customer satisfaction, speedy reimbursement, and professional, courteous service — and 96% of our clients say they would recommend BRI to another employer.

COORDINATING ACCOUNT OPTIONS

The Beniversal FSA can easily be offered along with a Health Reimbursement Account or Health Savings Account. We help you to understand how the benefits can work together and how to educate employees on the plan options. You enjoy the benefits of consolidated reporting, coordinated plan documents, and a single contact.

*Based on utilization of all available adjudication methods. Individual adjudication rates may vary.

How Does Beniversal FSA Work?

SEAMLESS IMPLEMENTATION

BRI wants to make setting up and managing your Flexible Spending Account plan easy. Your assigned specialist will be your guide to implementing your plan and administration options. If you have an existing FSA program, we will work with you to ensure clear communication and minimum interruption to service. Whether you have basic or custom implementation needs, we keep you informed at every step of the way.

ACCESSING ACCOUNT FUNDS

After initial enrollment, participants will receive the Beniversal® Prepaid Mastercard® for use at qualified merchants accepting Debit Mastercard.




The Beniversal card can be used to pay for eligible medical expenses at point-of-sale, online, or through prescription mail order programs. Sophisticated auto-approval logic is used to minimize the need for paperwork and receipts.

Participants can submit a claim for Dependent Care expenses or in instances when the Beniversal card was not used. Claims can be submitted through the Secure BRiWeb participant site, through the BRiMobile app, or by faxing/mailing a claim form.


QUICK, KNOWLEDGEABLE SUPPORT

Let's face the facts — participants will have questions. With an average wait time of 12 seconds, participants are able to quickly get their questions addressed. The Participant Services team is 100% dedicated to tax-free benefits accounts, which ensures your participants are receiving in-depth knowledge and expertise regarding the accounts, IRS regulations, benefit features, and more.

Our **Participant Services team** is available to assist with questions by phone, email and live chat. Both English- and Spanish-speaking representatives are available.

 (800) 473-9595 (Monday–Friday, 8am - 8pm (ET))

 ParticipantServices@BenefitResource.com

 Live chat is available through the participant login at BenefitResource.com

CONVENIENT TOOLS FOR MANAGING ACCOUNTS

- **BRiWeb:** Our secure online portal provides employer and participant logins for managing accounts, viewing balances and reports, and accessing valuable resources. Contact us to schedule a personalized demo of BRiWeb.
- **BRiMobile app:** On-the-go participant account access makes it easy to view balances, review transactions, and submit claims. BRiMobile is available from the Apple App Store or Google Play.
- **Real-time account alerts:** Participants can opt-in to receive real-time alerts via email or text for balance and transaction activity.

Note: Standard text messaging rates from the wireless service provider may apply.

Get Started: Contact your Regional Manager to request a Service Consultation Meeting and quote for services.

BRI is proud to provide a full suite of tax-free benefit accounts and supplemental services. By combining services with us, you are able to provide a more robust account offering while saving time and money administering your benefits. Ask us how you can take advantage of our other services, including Commuter Benefit Accounts, Health Reimbursement Accounts, Health Savings Accounts, COBRA and Direct Billing Administration Services



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