



# Benefit Resource & ease

Ease provides a localized, digital experience for brokers to assist clients with online enrollment. With all your agency and client information in a single place, online enrollment is a breeze for you and your clients.

Through the integration, employees enroll in their pre-tax benefits on the Ease platform. Their enrollments and any adjustments are then seamlessly provided to BRI on a regular basis. It is simple and hassle free! There are no separate files to manage or send.

## ALREADY USING EASE? GET SET UP WITH BRI IN THREE EASY STEPS:

1. Enable our tile within your marketplace
2. Enable our tile within each company marketplace
3. Select "Get Started" in the company marketplace tile and follow the wizard to select the plan types you want to share with us.

## WHO WE ARE



Founded in 1993, **Benefit Resource (BRI)** is a third-party administrator that simplifies the complexity of benefits for maximum savings and peace of mind, combining innovative solutions with expertise, integrity, and dedicated service.

- Commuter Benefit Plans
- Flexible Spending Accounts (FSAs)
- Health Savings Accounts (HSAs)
- Health Reimbursement Accounts (HRAs)
- Specialty Accounts (Lifestyle & Wellness)
- COBRA & Direct Billing Administration

## OUR COMMITMENT TO SERVICE



Our philosophy on customer service is to provide clients with knowledgeable industry experts with a passion for service.

- **1:1 Dedicated Client Support:** We provide every client a dedicated support team consisting of an account manager, implementation specialist and dedicated client services specialist.
- **Convenient Participant Support:** Whether participants want to access to their accounts from their mobile devices, web, phone, or chat, we are here to support their unique needs.
- **Open Enrollment Engagement:** BRI provides a variety of resources to help communicate plan offerings. Additionally, we offer support through in-person or online enrollment, as well as file upload or integration services.

## SOLUTION-ORIENTED TECHNOLOGY



We have our own secure, proprietary technology. This allows us to react swiftly to an ever-changing regulatory landscape, as well as accommodate requested changes and improvements.

- **Secure Online Portal:** BRIWeb is a secure online portal for employers and participants to manage their accounts.
- **Mobile App:** Available on the Apple and Google Play Store, BRI Mobile provides participants with on-the-go account access for viewing balances and recent transactions, submitting claims, uploading receipts and more.
- **One Card, Multiple Accounts:** The Beniversal® Prepaid Mastercard® provides participants with one card to access their pre-tax account funds, with up to 99% auto-approval rates for qualified expenses.
- **Digital Wallet Compatibility:** The Beniversal card can be connected to Digital Wallets such as Apple Pay®, Google Pay®, and Samsung Pay® for a contactless payment experience.
- **BRI Insights:** This decision support tool ensures employees gain a better understanding of their benefit choices while also providing them with recommendations for health plans, contribution strategies and other benefit programs.

## ABOUT EASE

[Ease](#) helps brokers streamline the complex process of benefits enrollment and offer their clients better service through simple technology. Today, 1,500 health insurance agencies use Ease to forge a deeper relationship with their clients.

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